



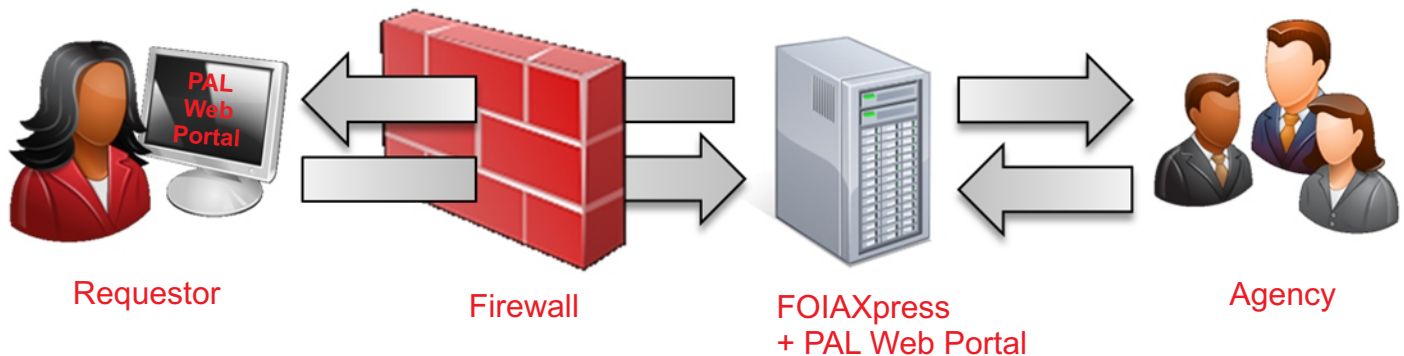
## PAL Web Portal Solution for Freedom of Information (FOI) Requestors

Designed to meet Executive Order 13,392 requirements and to facilitate government openness and transparency, Public Access Link (PAL) Web Portal complements FOIAXpress by allowing the public to submit and track the status of Freedom of Information (FOI) requests over the internet. Our PAL Web Portal add-on to FOIAXpress provides a secure method of submitting requests, obtaining request status updates, receiving responsive records and downloading frequently requested records via the electronic reading room. PAL Web Portal supports the processing of any request types at any level of government, including but not limited to:

- Federal Freedom of Information Act (FOIA) requests.
- State-specific Open Public Records Act (OPRA), Public Records Law (PRL), Public Information Act (PIA), Public Records Act (PRA), Sunshine Law, Right to Know Law, Open Records Act (ORA), and state Freedom of Information Act (FOIA) requests.

PAL Web Portal is accessible through an agency's website. It securely captures and protects the requestor's profile and allows he or she to submit their FOI request online. This versatile solution offers many different options for your agency and can be easily configured to suit your agency's needs. Depending on your requirements, you can deploy any of the options for request submission, request status checks and reading room postings.

## PAL Web Portal Requestor-Agency Interactions Ensure Security



### PAL Web Portal Benefits for the User:

- Immediate request acknowledgment.
- On-demand request status updates.
- Citizen-centered, online FOI access.
- Ability to view entire request submission history.

### PAL Web Portal Benefits for the Admin:

- Proactive and efficient means of sharing records with the public.
- Ability to easily design and update PAL Web Portal pages.
- Ability to quickly post and manage frequently requested records.